

Terms and Conditions

Date: June 2024

1. Introduction

Welcome to Curbside Cravings ("we", "our", "us"). By accessing or using our website and services, including purchasing confectionery items online and using our vending machines, you agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, please do not use our services.

2. Eligibility

You must be at least 13 years old to use our website and services. By using our services, you represent and warrant that you are at least 13 years old.

3. Products and Services

3.1. Online Sales

We offer a variety of confectionery products, including chocolate, sweets, and fizzy drinks, for sale on our website. All orders are subject to availability.

3.2. Vending Machines

We own and stock vending machines with the same items available online. The availability of products in vending machines may vary and is not guaranteed.

4. Orders and Payments

4.1. Placing an Order

To place an order, you must provide accurate and complete information. By placing an order, you agree to purchase the selected items for the prices displayed at the time of your order.

4.2. Payment

All payments must be made at the time of purchase. We accept various payment methods, which are listed on our website. Payments are processed securely through our payment gateway.

4.3. Order Confirmation

Once your order is placed, you will receive an order confirmation via email. This confirmation does not guarantee availability. If an item is unavailable, we will notify you and provide a refund or alternative solution.

5. Shipping and Delivery

5.1. Shipping

We ship products to various locations. Shipping fees and delivery times will vary based on your location and selected shipping method. Details are provided at checkout.

5.2. Delivery

Delivery times are estimates and not guaranteed. We are not responsible for delays caused by third-party carriers. If a delivery is significantly delayed, please contact us for assistance.

6. Returns

Due to the perishable nature of our products, we do not accept returns. However, if you receive a damaged or incorrect item, please contact us within 7 or 14 days of receipt as stated in our refund policy.

7. Use of Vending Machines

7.1. Vending Machine Availability

The availability of products in our vending machines may vary. We strive to keep them stocked but do not guarantee the availability of specific items.

7.2. Vending Machine Malfunctions

If you experience an issue with one of our vending machines, such as a malfunction or receiving the wrong item, please contact us with details of the issue. We will investigate and provide a solution, which may include a refund or replacement.

8. Intellectual Property

All content on our website, including text, images, logos, and designs, is the property of Curbside Cravings and is protected by intellectual property laws. You may not use any content from our website without our prior written consent.

9. Limitation of Liability

To the fullest extent permitted by law, Curbside Cravings shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with your use of our services or products.

10. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of United Kingdom. Any disputes arising out of or related to these terms shall be resolved in the courts of United Kingdom.

11. Changes to Terms and Conditions

We reserve the right to update or modify these Terms and Conditions at any time. Any changes will be posted on this page, and the date of the latest revision will be indicated. Your continued use of our services after any changes constitutes your acceptance of the new terms.

12. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at:

Curbside Cravings
info@curbsidecravings.co.uk